

Imagine you are visiting a heritage attraction. What makes you feel you've been welcomed?



What could you do to give an exceptional welcome at your church?

Refreshments

Free coffee!

Offer a small free gift for them to take away

Refreshments

Volunteers to smile and be friendly

Refreshments

Interactive donations

virtual tours of tower, other inaccessible features

Provide level access and add interpretation

What could you do to give an exceptional welcome at your church?

Volunteers to welcome people in to the church rather than scowl

A local history trail starting from the church.

Have a welcomer there all the time. Flowers always give a good impression.

Postcard handout with photo to take away with donation details on back

Virtual access to information

Clean the tombs and light the church effectively . Highlight all our treasures.

Special interest tours - focus on stained glass, tower, organ, social history

Excellent interpretation that makes them engage in exciting creative ways.

The church be really clean

What could you do to give an exceptional welcome at your church?

Well publicised open days

Better welcome signs

Produce virtual video

give them something to go away with that's not just an information pamphlet

Tell stories about people not just buildings.

Treat visitors as people not aliens

Clean the windows so the light floods in

Use Heritage Open Days opportunity

Apply for small grants from the National Lottery Heritage Fund to make a big difference

What could you do to give an exceptional welcome at your church?

Add spiritual area with bowl pebbles and prayer cards

Move visitor book and welcome area

Show the spirit of true hospitality.

Tell human stories

performing arts!!

A 'York dungeons' type tour for certain hours of certain days

Improve the visitors lighting. Contactless giving. Improve interpretation.

Find more ways connect with visiting groups

Cake!

What could you do to give an exceptional welcome at your church?

Events to open the door

Plastic free children's corner

Putting kneelers on book tests to create a real wow on entering ... very colourful

Reading corner

